

# PSEG Long Island: Powering through the winter weather

This winter started out mild, but when the white stuff finally started coming down, PSEG Long Island was ready.

Thanks to the efforts of our hardworking crews and the men and women in the call center, power was restored to our customers quickly and safely during significant snowstorms in January and early February. Their response to the outages was bolstered by the investments we have made: strengthened poles and wires; an expanded tree-trimming program; enhanced call center technology; and comprehensive communications with elected leaders, emergency responders and the public.

We know this winter is far from over, and we will be back out there any time Mother Nature pleases. Our crews are ready. If your power goes out in a storm, we want you to be ready, too. Here are a few things to remember:

- **Always report your outage.**

In many cases, we may already know about your outage, but contacting us ensures that we can follow up with you.

- **Even if you don't see our trucks, our crews may be working on your outage.**

The cause of your power outage could be blocks away from you and may have to be fixed before we can restore your service.

- **Never go near a downed power line.** Always assume that the wire is live, stay as far away as possible, and try to keep others from getting too close. Call us at 800-490-0075 immediately.

PSEG Long Island is committed to providing safe, reliable power while maintaining strong involvement in the community. For more storm tips and the latest updates, please visit [www.psegliny.com/stormcenter](http://www.psegliny.com/stormcenter) or follow us on Facebook and Twitter.



**PSEG LONG ISLAND**

*We make things work for you.*